

## **UPDATE FROM THE SALISBURY HOSPITAL FOUNDATION TRUST**

### **PATIENT EXPERIENCE**

Patients' experience of hospital care is important to us as it enables us to identify where we do well and where we need to make changes. It is also increasingly being seen as a way of assessing standards of care in individual hospitals. People needing emergency treatment have rated the Accident and Emergency (A&E) Department at Salisbury District Hospital as one of the best in the country, with confidence in staff, privacy, and patient's experience rated highly in an independent Care Quality Commission (CQC) survey (*please see local results attached*). This follows good survey results relating to inpatient and outpatient care last year.

### **PIONEERING CARE AND TREATMENT FOR MILITARY PERSONNEL**

Surgeons at Salisbury District Hospital carry out pioneering reconstructive surgery on soldiers who have been injured in Afghanistan and Iraq and, together with nurses, therapists and support staff in plastic surgery and on Laverstock ward, provide a wide range of care to military personnel. Recognition for this work was reflected in consultant surgeon Rod Dunn being named Healthcare Civilian of the Year by UK health departments and the Ministry of Defence in the Military and Civilian Health Partnership Awards and staff on Laverstock Ward receiving a Hero award from national charity Help for Heroes.

### **VASCULAR SERVICES AT SALISBURY DISTRICT HOSPITAL**

As mentioned before, the Vascular Society of Great Britain and Ireland is recommending that vascular treatment should take place in specialist centres and, in line with other parts of the country, our commissioners are considering a 'hub and spoke' model. This would mean that services currently provided by the Trust at Salisbury District Hospital would move to Bournemouth. Further to the initial briefing, having raised concerns within the clinical network, other options are now being considered alongside the initial recommendation, which includes one which has Salisbury as the centre. Discussions are ongoing and any final decision has now been delayed, together with an implementation date which is likely to be put back to 2014.

### **NEONATAL INTENSIVE CARE UNIT AT SALISBURY DISTRICT HOSPITAL**

Specialist commissioners have been considering a proposal to downgrade the Trust's Neonatal Intensive Care Unit (NICU) to a Special Care Baby Unit which means that we would see less pre-term high risk babies. This proposal is based on British Association of Perinatal Medicine guidelines and nursing and healthcare professional staffing models used at Salisbury. While the commissioners are satisfied with the Trust response to these issues, they have since raised an issue about the Trust's medical staffing model. The Trust believes that it is not only compliant, but provides more extensive cover than is required. If unsuccessful, Wiltshire families will have to travel further to other hospitals to access services we currently provide to a very high standard from a newly refurbished, modern facility in Salisbury.